



## Grievances

The Head of Woodcroft College is responsible for the day-to-day management of the school.

When from time to time issues of concern arise about a school policy, practice, program or procedure, it is expected that parents will discuss the matter with the appropriate staff member in the first instance.

If the matter cannot be resolved in this way, then the parent should refer it to the relevant Head of Sub School, the Director of Curriculum, the Director of Students Services, the Business Director or the Deputy Head.

If the matter is still unresolved, the parent should refer it to the Head.

Where the matter concerns the Head, it should be referred to the Chair of the College Council through the school.

Members of the College community should understand that Woodcroft is an independent school.

Neither the Minister for Education nor the Department for Education and Child Development has the authority to intervene in the affairs of the school.

Similarly, the Association of Independent Schools of South Australia has no authority to intervene in the affairs of the school.



*Vibrant ▪ Innovative ▪ Inclusive*

**An Independent Coeducational Anglican R-12 School**

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